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**Release Date: When received**

**Subject: Possible Phone Scam for Jasper Municipal Utilities Customers**

**Contact: Ashley Kiefer 812.482.9131 akiefer@jasperindiana.gov**

(Jasper, Indiana) - It has come to our attention that City of Jasper Municipal Utilities customers have been receiving phone calls stating if they did not pay their bill today, their utilities would be disconnected, due to non-payment. This is a scam.

Jasper Municipal Utilities does NOT make phone calls prior to disconnection of services, and WILL NEVER ask for payment information over the phone. Notification of impending disconnection is made in writing only.

Due to the current global COVID-19 pandemic, and Governor Holcomb's Executive Order 20-28, there is currently a prohibition on discontinuing utility services at this time.

Please be aware of this situation and do not give any payment information out over the phone. If you have any questions about the balance on your utility account, please call (812) 482-9131.

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