

Quality First

We are pleased to present our annual water quality report. As in years past, we are committed to delivering the best-quality drinking water possible. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, and community outreach and education, while continuing to serve the needs of all of our water users. Thank you for allowing us the opportunity to serve you and your family.

We encourage you to share your thoughts with us on the information contained in this report. After all, wellinformed customers are our best allies.

Source Water Assessment

Assessment Plan (SWAP) is now available at our office. This plan is an assessment of the delineated area around our listed sources through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources.

According to the Source Water Assessment Plan, our water system had a susceptibility

rating of "medium." If you would like to review the Source Water Assessment Plan, please feel free to contact our office during regular office hours.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water

from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or http://water.epa.gov/drink/

hotline.

Count on Us

Delivering high-quality drinking water to our customers involves far more than just pushing water through pipes. Water treatment is a complex, time-consuming process. Because tap water is highly regulated by state and federal laws, water treatment plant and system operators must be licensed and are required to commit to long-term, on-the-job training before becoming fully qualified. Our licensed water professionals have a basic understanding of a wide range of subjects, including mathematics, biology, chemistry, and physics. Some of the tasks they complete on a regular basis include:

- Operating and maintaining equipment to purify and clarify water;
- Monitoring and inspecting machinery, meters, gauges, and operating conditions;
- Conducting tests and inspections on water and evaluating the results;
- Maintaining optimal water chemistry;
- Applying data to formulas that determine treatment requirements, flow levels, and concentration levels;
- Documenting and reporting test results and system operations to regulatory agencies; and
- Serving our community through customer support, education, and outreach.

So, the next time you turn on your faucet, think of the skilled professionals who stand behind each drop.

Water Treatment Process

The treatment process consists of a series of steps. First, raw water is drawn from the Patoka River and potassium permanganate is added, which allows for oxidation of the iron and manganese levels that are present in the water. The water then goes to a rapid mixing trough where blended polymer flocculent, hydrated lime (corrosion inhibitor, pH adjustment), fluoride (dental health), and activated carbon (taste and odor control) are added. The addition of these substances cause small particles to adhere to one another (called "floc"), making them heavy enough to settle into a basin from which sediment is removed. Chlorine is then added for disinfection. At this point, the water is filtered through layers of fine coal and silicate sand. As smaller, suspended particles are removed, turbidity disappears and clear water emerges. As an additional barrier for bacteria and viruses, the filtered water is then sent through a UV disinfection process before being discharged into a clear well reservoir.

Chlorine is added again as a precaution against any bacteria that may be present within the distribution system. (We carefully monitor the amount of chlorine, adding the lowest quantity necessary to protect the safety of your water without compromising taste.) Finally, the water is pumped to sanitized, underground distribution lines, water towers, and into your home or business.

Water Main Flushing

Distribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains.

Flushing maintains water quality in several ways. For example, flushing removes sediments such as iron and manganese. Although iron and manganese do not pose health concerns, they can affect the taste, clarity, and color of the water.

Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen, disinfectant levels, and an acceptable taste and smell.

During flushing operations in your neighborhood, some short-term deterioration of water quality, though uncommon, is possible.

You should avoid tap water for household uses at that time. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use, and avoid using hot water to prevent sediment accumulation in your hot water tank.

Please contact us if you have any questions or if you would like more information on our water main flushing schedule.

water quality,

Water treatment is a complex.

time-consuming process.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/lead.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small

amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams,

ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban storm-water runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call Mr. Tim Doersam, Water Department Manager, or Darin Kemp, Water Filtration Foreman, at (812) 482-5252.

Community Participation

We want our customers to be informed about their water utility. You are invited to participate in our public forum and voice your concerns about your drinking water. The Jasper Water Utility is managed by the Jasper Utility Service Board, which meets at 7:00 p.m. on the third Monday of each month at City Hall.



Where Does My Water Come From?

In 2017, the sole source of the water treated and distributed by the Jasper Municipal Water Utility was surface water drawn from the Patoka River. The Patoka Reservoir serves as the primary emergency source of water, with the Beaver Creek Reservoir serving as a secondary emergency source. The Beaver Creek Reservoir, a City-owned lake, 205 acres in size, holding approximately 905 million gallons of usable storage, is located seven mile east of the City. If water is needed from Beaver Creek Reservoir, it is released into Beaver Creek, which flows into the Patoka River before reaching the City.

Testing for Cryptosporidium

ryptosporidium is a microbial parasite found in surface water throughout the U.S. Although filtration removes Cryptosporidium, the most commonly used filtration methods cannot guarantee 100 percent removal. Monitoring of source water indicates the presence of these organisms. The maximum amount detected in the raw source water was 0.93 oocysts/L. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immunocompromised people are at greater risk of developing life-threatening illness. We encourage immunocompromised individuals to consult their doctor regarding appropriate precautions

to take to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water.



Water Conservation Tips

You can play a role in conserving water and saving yourself money in the process by becoming conscious of the amount of water your household is using and by looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you can save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule. The information in the data tables shows only those substances that were detected between January 1 and December 31, 2017. Remember that detecting a substance does not necessarily mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels. The State recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCE	GULATED SUBSTANCES							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE	
Alpha Emitters (pCi/L)	2017	15	0	<3	NA	No	Erosion of natural deposits	
Atrazine (ppb)	2017	3	3	0.40	0.0-0.40	No	Runoff from herbicide used on row crops	
Barium (ppm)	2017	2	2	0.0256	0.0256-0.0256	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits	
Beta/Photon Emitters ¹ (pCi/L)	2017	50	0	3.7	NA	No	Decay of natural and man-made deposits	
Chlorine (ppm)	2017	[4]	[4]	1.0	0.31-1.91	No	Water additive used to control microbes	
Combined Radium (ppb)	2017	5	0	< 1.0	NA	No	Erosion of natural deposits	
Fluoride (ppm)	2017	4	4	0.9	0.9–0.9	No	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories	
Haloacetic Acids [HAA] (ppb)	2017	60	NA	28	1.6–58.3	No	By-product of drinking water disinfection	
Nitrate (ppm)	2017	10	10	0.68	0.68-0.68	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	
TTHMs [Total Trihalomethanes] ² (ppb)	2017	80	NA	55	19.6–96	No	By-product of drinking water disinfection	
Total Organic Carbon (ppm)	2017	ТТ	NA	1.81	1.00–2.66	No	Naturally present in the environment	
Turbidity ³ (NTU)	2017	TT	NA	0.22	0.09-0.22	No	Soil runoff	
Turbidity (lowest monthly percent of samples meeting limit)	2017	TT = 95% of samples meet the limit	NA	100	NA	No	Soil runoff	
Uranium (ppb)	2017	30	0	< 1	NA	No	Erosion of natural deposits	

Tap Water Samples Collected for Lead and Copper Analyses from Sample Sites throughout the Community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH%TILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2017	1.3	1.3	0.102	0/30	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2017	15	0	0.2	1/30	No	Corrosion of household plumbing systems; Erosion of natural deposits

¹The MCL for beta particles is 4 mrem/year. U.S. EPA considers 50 pCi/L to be the level of concern for beta particles.

Definitions

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

LRAA (Locational Running Annual

Average): The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters. Amount Detected values for TTHMs and HAAs are reported as the highest LRAAs.

MCL (Maximum Contaminant Level):

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level

Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant

Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant

Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

NTU (Nephelometric Turbidity Units):

Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

pCi/L (picocuries per liter): A measure of radioactivity.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

TT (**Treatment Technique**): A required process intended to reduce the level of a contaminant in drinking water.

²Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

³Turbidity is a measure of the cloudiness of the water. It is monitored because it is a good indicator of the effectiveness of the filtration system.